### CalAIM Milestone 3d PIPs

SANTA CRUZ COUNTY MENTAL HEALTH ADVISORY BOARD PRESENTED BY JENNIFER D SUSSKIND, MCP

# How is performance improvement fit into CalAIM?

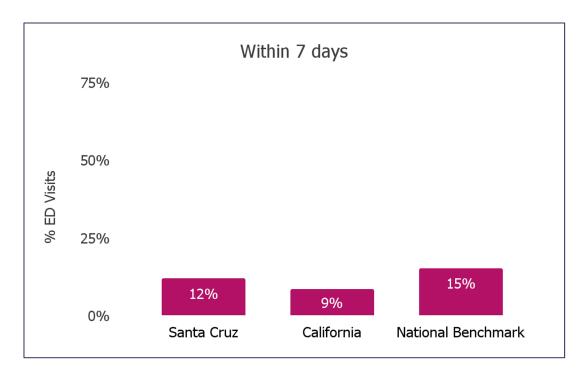
- ► <u>CalAIM</u>: payment reform, BH policy change, and data exchange to improve quality of care, outcomes and care coordination for Medi-Cal beneficiaries
  - ► <u>BHQIP</u>: incentive payment program to support participating entities as they prepare for CalAIM
    - ► <u>Milestone 3</u>: promotes bi-directional data exchange between MHPs, DMC, DMC-ODS, and MCPs.
      - Milestone 3d: leveraging data exchange to improve outcomes for three performance measures
        - ► <u>PIPs</u>: Performance Improvement Project: a standardized practice to achieve Milestone 3d

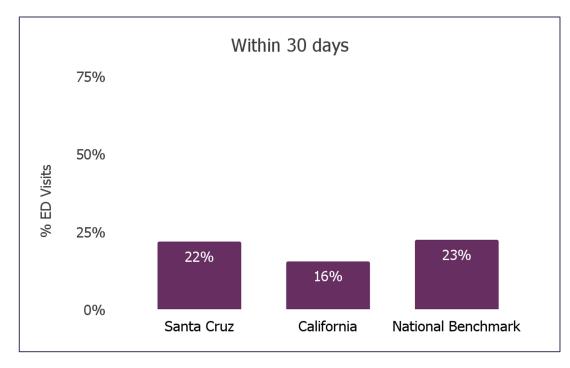
#### Three HEDIS Performance Measures

- ► Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)
  - Percentage of ED visits for AOD diagnoses that receive a follow-up within 7 and 30 days
- Follow-Up After Emergency Department Visit for Mental Illness (FUM)
  - ▶ Percentage of ED visits for mental illness diagnosis or self harm that receive a followup within 7 and 30 days
- Pharmacotherapy for Opioid Use Disorder (POD)
  - Percentage of opioid use disorder (OUD) pharmacotherapy treatment events among members ages 16 and older that continue for at least 180 days

# Goal: Increase Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)

Percentage of ED visits for AOD diagnoses that receive a follow-up, ages 18-64

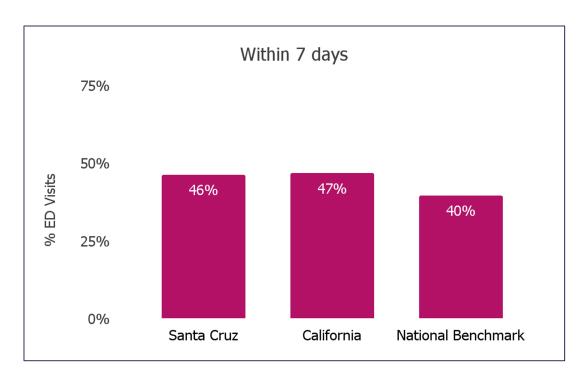


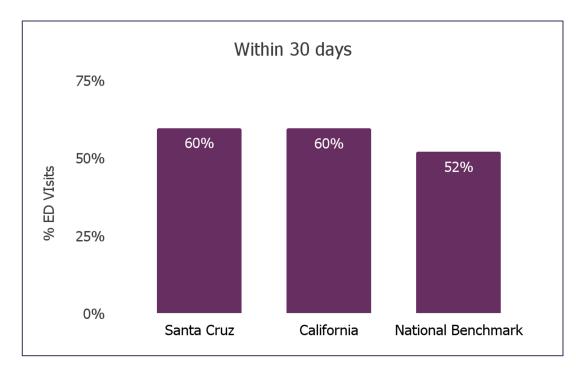


County and State data are for 2021. National Benchmark data is for 2020, from: Center for Medicaid and CHIP Services. 2022. Quality of behavioral health care in Medicaid and chip: Findings from the 2020 behavioral health core set, January 2022 chart pack. Retrieved September 13, 2022, from https://www.medicaid.gov/medicaid/guality-of-care/downloads/2021-behavioral-health-chart-pack.pdf

### ► Follow-Up After Emergency Department Visit for Mental Illness (FUM)

Percentage of ED visits for mental illness diagnoses that receive a follow-up, ages 18-64





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#### ► Pharmacotherapy for Opioid Use Disorder (POD)

Percentage of new MAT episodes for beneficiaries with opioid that last at least 180 days, all ages, 2021 data:

▶ No national benchmark

► California average: 9.8%

► Santa Cruz: 9.6%

About 10% of people continue medication assisted treatment for 6 months or longer

## Questions we need to answer about the data:

Why prevents some beneficiaries from receiving follow-up care after an ED visit, and what can be done to improve follow-up?

Why do beneficiaries with opioid use disorders stop taking their medication, and what can be done to improve medication adherence?

# Questions we need to answer through this process

- 1. What is the problem we are trying to solve?
- 2. Why is the problem occurring in our systems of care?
- 3. What are we going to do to fix the problems and improve performance?
- 4. How will improving data exchange help us achieve our goals?

### Thank you!

If you would like to participate in any of the BHQIP workgroups or if you have any questions or feedback, please contact:

Jennifer D. Susskind, MCP

Jennifer.Susskind@gmail.com

510-333-5219

Praxis Associates, LLC